

## GENERAL CONDITIONS OF SALE AND SKI LIFT PASS USAGE POLICY – SEASON 2009/2010

The ski pass allows you to use the lift system. It is either a hands free card or card with bar code..Ski lift passes valid for more than two days are strictly personal

**THEY CANNOT BE CEDED AND ARE NOT TRANSFERABLE.**

The hands free card is not refundable but is reusable

-Senior citizens and children: to qualify for special tarif passes, official identification must be presented.

Senior citizen: over 62 years old

Children: from 5 to 15 years old

The Avoriaz ski pass is free for seniors over 75 years old according to certain conditions : smart card lift pass, recent photograph and identity document are required.-Ski passes valid for eight days or more are only valid with a recent photograph.

You may purchase your ski pass with euros, bank card, or cheque with passport. Only french cheques accepted;

Payment over 3000.00 € is not allowed.

**SKI PASSES MUST BE PRESENTED AT CHECK POINTS AND THE BEARER MAY BE REQUIRED TO PROVE HIS/HER IDENTITY.**

-During their validity, passes give access to unlimited use of ski lifts open, within the boundaries set by the category of the pass.

**THE USER MUST BEAR HIS/HER SKI PASS DURING TRANSPORTATION FROM THE POINT OF DEPARTURE TO THE ARRIVAL AREA OF THE SKI LIFT.**

-Absence of a ski pass or use of an irregular or falsified one is subject to a third category fine. Committing this illegal act will subject you to a penalty equal to five times the value of the lift pass and/or criminal prosecution (articles 529-3 thru 530-1 of penal code, and article 80-4 line 5 of official decree 86-1045 as of 18<sup>th</sup> September 1986): If found guilty of using a false lift pass or a ski pass marked with a name and photo other than your own, will be immediately confiscated as proof of wrong doing and returned to the rightful owner.

**PENALTY FOR USING A FALSE SKI PASS :**

Season pass: 200€

Adult in possession of a children's or senior citizen pass: 40€

Other cases, refer to transport regulations code.

**LOSS, THEFT OR DAMAGE:** Ski passes found are kept at the central ski lift office situated at the cable car arrival area in AVORIAZ.

**LOST PASSES CANNOT BE REPLACED OR REIMBURSED, except special cases mentioned in the transport regulations code.**

Passes are not reimbursed in the event of a skiing accident, or any other incident that prevents the bearer from using the ski lift installations.

-The "Mains libres" access to lift installations in no way exempts the user from presentation of his/her ski pass at checkpoints, if required to do so by ski lift personnel.

**- Ski pass purchase entails knowledge and complete acceptance of the transport regulations code for the ski lift installations in Avoriaz, a copy of which can be consulted at the central ski lift office and at each of our company's ski pass ticket offices.**

-Cable car passes issued to co-owners in Avoriaz, are not valid for ski use.

SERMA does not guarantee either that all the ski lift in Portes du Soleil will be working properly, or that it is possible to ski on all the slopes in the ski area.

-Connections for the Portes du Soleil area operated from the 19<sup>th</sup> December 2009 until the 18<sup>th</sup> April 2010 depending on snow conditions.

-Avoriaz ski-area will be open until the 26<sup>th</sup> April 2010 depending on snow conditions.

-Temporary interruption of services due to bad weather does not entitle the bearers of passes to compensation.

**ONLY THE COMPLETE INTERRUPTION OF SERVICES FOR SEVERAL FULL DAYS GIVES THE BEARER THE RIGHT TO COMPENSATION, EITHER AN IMMEDIATE PROLONGATION, A ONE DAY SKI CREDIT, OR A REFUND UPON RECEIPT OF WRITTEN PROOF PRODUCED WITHIN TWO MONTHS.**

**-SAFETY:** For your own safety, read and comply with all safety instructions.

-In the event of a claim, please contact our head office **SERMA.**

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